

To my patients,

Like many of you, I have spent the last several weeks learning about the coronavirus (COVID-19) and how it impacts our world. There are now documented cases in Michigan. My office is dedicated to understanding how it affects my patients and employees, and making necessary adjustments to the office routine.

I have one objective: keeping you and my employees safe.

The infection control, sterilization and disinfection processes I have always utilized are effective against COVID-19. Aside from the standard infection control protocols, we have ramped up cleaning and disinfection in the common areas of the office and are continuing to offer hand sanitizer at the front desk.

I am closely following the Centers for Disease Control's guidelines and recommendations on the steps to help prevent the spread of the virus. I have shared specific instructions with my employees on the importance of washing their hands and staying home if they feel sick.

I ask you to help in containing any potential spread by rescheduling your appointments without penalty if you feel unwell or feverish.

Even if you do not feel unwell but wish to reschedule your appointment due to any concerns about the spread of the virus, please feel free to contact the front desk to do so (again, without penalty). **I am completely willing to work with you and understand your need to make decisions based on your own personal health and level of risk tolerance.**

I will continue to closely monitor the situation and do all I can to protect you, my patient.

Sincerely,

Karen-Lee Jones Stewart, D.D.S.